

# MONKEY BAY BACKPACKERS

'SOUTH AFRICA - BALLITO - PLANET EARTH'

WEB: [WWW.MONKEYBAYBACKPACKERS.CO.ZA](http://WWW.MONKEYBAYBACKPACKERS.CO.ZA)

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## Terms and Conditions

### 1. Method of Booking

You must complete the booking form in writing, alternatively if bookings are through the internet, all fields must be completed, and in both cases you must accept on behalf of your party the terms and conditions contained in this booking form.

If the booking is made through an agent, all communications from Monkey Bay Backpackers will be addressed to the agent, who acts as an agent for the guests in respect of all communications from our corporation to the guests.

We require a 50% non-refundable deposit per person, which will only be refunded should Monkey Bay Backpackers not be able to accommodate the guests on the required accommodation.

To secure your reservation, we require a signed and completed copy of the booking form and a non-refundable deposit of 50% within 28 days of the original reservation.

Tentative bookings not confirmed within 28 days will automatically be made available to other clients.

### 2. Prices and Adjustments

Before accepting a booking, Monkey Bay Backpackers reserves the right to alter published prices. After confirming a booking, Monkey Bay Backpackers will only alter prices to take in account factors beyond its control, including exchange rates, surcharges, charges to transportation and accommodation costs.

### 3. Payment

We work on a 50% deposit up front and the balance due 4 weeks prior arrival please note all bookings will only be confirmed once full payment has been received. If the full payment has not been received in the allotted time as set out above the booking will be cancelled to allow for other bookings to be made all deposit monies related to the booking will be forfeited to defray costs.

### 4. Cancellation by the Guest

Cancellation of a booking must be made in writing by the person submitting the booking form, and will only take effect once such cancellation has been received by Monkey Bay Backpackers. If the booking is cancelled 4 weeks prior arrival to arrival date, the 50% deposit paid will be non-refundable.

### 5. Cancellation by Monkey Bay Backpackers

Monkey Bay Backpackers reserves the right in any circumstances to cancel accommodation booked. For instance where Monkey Bay Backpackers cannot provide the accommodation booked, Monkey Bay Backpackers will return all monies paid.

### 6. Authority of Booking

The decision of a manager or any booking will be final on all matters likely to endanger the safety of the group. Monkey Bay Backpackers shall not be responsible for or liable to any guest who commits an illegal and unlawful act in any country visited. Such guests may be excluded from the booking without any refund of the accommodation fare. If Monkey Bay Backpackers consider a guest unsuitable for accommodation, it may in its absolute discretion cancel such a guest's booking or decline to accommodate the guest further if the guest causes inconvenience or annoyance to other guests, without any liability to the guest whatsoever.

(P.T.O)

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